



# AURETICS LIMITED

An ISO 9001:2015, 14001:2015 and 45001:2018 Certified Company

Registered Office: Plot No. 190, Near LIC Colony, Mangal Bazar Marg, Dilshad Garden, Delhi-110095  
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To,

The Director,  
Department of Consumer Affairs, Food & Civil Supplies  
Government of Punjab,  
Chandigarh

Date: 22/03/2024

05/04/2024

**Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020**

Respected Sir,

With reference to above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Self-Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021
- 2) Self-Declaration of compliance to E-commerce Rules, 2020.
- 3) Photocopies of CIN, MCA Master-sheet, MOA & AOA and List of Directors with their complete details
- 4) Board Resolution
- 5) Photocopies of PAN, GSTIN, Trade Mark (s) owned or licensed and other similar Registration
- 6) Declaration of pending non-conviction and non-bankruptcy as provided U/S 8(8) of the Rules
- 7) Business Plan and its annexure forming its part
- 8) Specimens of Contract Agreement with a Direct Seller, Application Form & ID Card
- 9) Cooling off policy for a Direct Seller
- 10) Order form & its terms and condition for a Consumer
- 11) Order form & its terms and conditions for a Direct Seller
- 12) Buy-Back, Return and Refund Policy
- 13) Mechanism of Grievance Redressal
- 14) Photocopies of certifications obtained

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For Auretics Limited

For AURETICS LIMITED

*Vishal*

Authorised Signatory

Vishal Sharma  
(Nodal Officer)



Enclose: \_\_\_\_\_ Pages in all

— Excellence For Everyone —

CIN No. : U74999DL2021PLC377346