

AURETICS LIMITED

An ISO 9001:2015, 14001:2015 and 45001:2018 Certified Company

Registered Office: Plot No. 190, Near LIC Colony, Mangal Bazar Marg, Dilshad Garden, Delhi-110095 Toll Free: 1800 889 0360, E-mail: support@auretics.com, Website: www.auretics.com

To.

Date: 09-03-2024

The Director. Department of Food, Civil Supplies, and Consumer Affairs, Government of NCT Delhi, New Delhi-110002

Sub: Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020

Respected Sir.

With reference to above, we are annexing herewith the following documents for your kind perusal, approval and record.

- Self-Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 1)
- Self-Declaration of compliance to E-commerce Rules, 2020. 2)
- Photocopies of CIN, MCA Master-sheet, MOA & AOA and List of Directors with their complete 3)
- 4) **Board Resolution**
- Photocopies of PAN, GSTIN, Trade Mark (s) owned or licensed and other similar Registration 5)
- Declaration of pending non-conviction and non-bankruptcy as provided U/S 8(8) of the Rules 6)
- Business Plan and its annexure forming its part 7)
- Specimens of Contract Agreement with a Direct Seller, Application Form & ID Card 8)
- 9) Cooling off policy for a Direct Seller
- Order form & its terms and condition for a Consumer 10)
- Order form & its terms and conditions for a Direct Seller 11)
- 12) Buy-Back, Return and Refund Policy
- 13) Mechanism of Grievance Redressal
- Photocopies of certifications obtained 14)

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For Auretics Limited OF AURETICS LIMITED

(Vishal Sharma)

Nodal Officer Sed Signatory

Enclose: Pages in all

Special Commissioner (ADMN.)

Excellence For Everyone -

CIN No.: U74999DL2021PLC377346