

AURETICS LIMITED

--- An ISO 9001:2015, 14001:2015 and 45001:2018 Certified Company

Registered Office: Plot No. 190, Near LIC Colony, Mangal Bazar Marg, Dilshad Garden, Delhi-110095 Contact: 90 90 90 247, E-mail: support@auretics.com, Website: www.auretics.com

To,

Date: 22/03/2024

Joint Secretary,
Department of Consumer Affairs,
Government of Bihar.

Sub: <u>Submission of Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021 and E-commerce Rules, 2020</u>

Respected Sir,

With reference to above, we are annexing herewith the following documents for your kind perusal, approval and record.

- 1) Self-Declaration of compliance to Consumer Protection (Direct Selling) Rules, 2021
- 2) Self-Declaration of compliance to E-commerce Rules, 2020.
- Photocopies of CIN, MCA Master-sheet, MOA & AOA and List of Directors with their complete details
- 4) Board Resolution
- 5) Photocopies of PAN, GSTIN, Trade Mark (s) owned or licensed and other similar Registration
- 6) Declaration of pending non-conviction and non-bankruptcy as provided U/S 8(8) of the Rules
- 7) Business Plan and its annexure forming its part
- 8) Specimens of Contract Agreement with a Direct Seller, Application Form & ID Card
- 9) Cooling off policy for a Direct Seller
- 10) Order form & its terms and condition for a Consumer
- 11) Order form & its terms and conditions for a Direct Seller
- 12) Buy-Back, Return and Refund Policy
- 13) Mechanism of Grievance Redressal
- 14) Photocopies of certifications obtained

Kindly acknowledge receipt in token of the acceptance of the above

Thanks & Regards

For Auretics Limited

For AURETICS LIMITED

Authorised Signatory

Vishal Sharma (Nodal Officer) AURÉTICS LI

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Enclose:

Pages in all

— Excellence For Everyone -

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